

Conditions of Sale

Aluminium is not like PVCu because stock is not generally held by the fabricator. This, combined with powder coating lead times means manufacturing lead times are longer.

If faulty materials are delivered to us or materials are not available from our suppliers, this can delay delivery to the trade customer and we advise that your customer is made aware of this possibility at the outset. Should we become aware of any potential delay in the supply of your order, we will advise you in writing at the earliest opportunity.

On this basis we advise you not to schedule any installation until goods are received and checked by you. We are not liable for any costs or penalties incurred arising from any delay in our anticipated delivery date.

Problems can also occur due to delays in architects / customers sign-off or change in specification. Therefore it is recommended that you should include the following in your quotation / correspondence for aluminium contracts.

Delivery dates quoted are from the date orders are signed off and / or from the date sizes can be taken on site. Any amendments to the order or delays in obtaining site measurements or sign off by the architect or customer will delay the delivery date quoted.

In addition, it is very important that your quotation / order is subject to your terms and conditions that "time is not the essence of the contract" so if any delay occurs for any reason, the customer cannot cancel or ask for compensation. All verbal instructions or amendments and the implications on delivery date should be confirmed to the customer or specifier in writing.

We would respectfully advise that as this is a supply only contract it is your responsibility to ensure that all sizes, specifications and products shown are correct and suitable for the situation in which they will be used.

The end user should be made aware of cleaning and maintenance requirements. In areas within the direct influence zones of salt water, industrial chemical plants, blast furnaces or other aggressive emission sources, the product should be cleaned at least every three months. In a relatively clean environment every six months should be sufficient.